

TCN and Debt\$Net® Solidifies Partnership with New Offering

TCN recently enhanced its partnership with Debt\$Net® by introducing a tighter, more robust integration between both companies' products.

Some benefits of the new real-time integration are:

- Real-time updating of TCN dialer activity to Debt\$Net® during the day (five minutes or less)
- Updates either Debt\$Net® account result codes or account notes
- Integrated access to launch TCN campaigns from within Debt\$Net® to collector work screens
- Management created lists specific to groups or individual collectors, and collector created lists

With real-time updates from Debt\$Net®, accounts can be properly noted when multiple campaigns are being worked throughout the day, giving users nearly instant updates to their work-in-progress. Because of Debt\$Net's change to its status code, which is now based on TCN results, the organization will have more freedom to freely qualify/disqualify accounts on future lists and build better control on operating expenses.

Agents working on their own local lists can also further improve their time management with the real time interface product. Real-time integration allows individual agents to schedule their TCN list from within Debt\$Net® and begin dialing without involving management time.

Created by The Computer Manager, Inc., Debt\$Net® offers a free, fully functional 30-day trial of Debt\$Net®, which can be requested on the website www.debt5.com or by calling 1-800-552-8397.

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About The Computer Manager, Inc.

Founded in 1987 by principals Tony La Magna and Gary Grout, The Computer Manager, Inc. has developed and provided the collection industry their premier core product Debt\$Net® Collection Software, as well as supporting software modules, training, custom programming and technical support.

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About TCN

TCN has led Software as a Service (SaaS) call center technology since 1999 by offering SIP based on-demand Virtual Call Center, Predictive Dialing, and Interactive Voice Messaging (IVM) solutions. With offices all over the US, Canada and Europe, TCN is a global player.

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